

## Gem and Jewel A New Era

2009 has seen a number of major changes for Gem & Jewel. Both Esmé Naudé (managing director and one of the founding shareholders) and Alan Brown (director) have resigned. Together they made a formidable team and have been instrumental in ensuring that the market grew to know the Gem & Jewel brand and its excellent service well in the last ten years.



*Natasha Maroun,  
Managing Director*

Natasha Maroun has been appointed the new Managing Director of Gem and Jewel from 1 January 2010.

Natasha has been employed in the insurance industry for seventeen years. She graduated from the then RAU (now UJ) and her first employer was a broker. After a short tenure of eighteen months as a broker, she joined the Hannover Reinsurance

Group as a graduate trainee and completed extensive training periods in all the core and service departments of the group. After completing the graduate trainee programme she accepted a position as the legal consultant for Lireas Holdings (Pty) Ltd (the strategic investment arm of the Hannover Re group).

For the following seven years she was on secondment to several of the investments within the group.

She returned to head office and for the past six years she has been involved in managing the investment portfolio of Lireas and specific responsibilities for various niche underwriting managers. Natasha has been involved in Gem and Jewel from this point of view for the last seven years.

Gary Cross will be the new Technical Director at Gem and Jewel from 1 December 2009.



*Gary Cross,  
Technical Director*

Gary was at Lloyds for five years as a broker. He spent the next thirteen years in the jewellery trade, initially as a regional manager for a retail chain and thereafter for nine years as a partner in a retail jewellery store. He then joined SA Eagle/Zurich for nine years as a contractor and assisted in the creation of a product specifically designed for the jewellery trade, and then assumed responsibility for the marketing, underwriting, claims and maintenance of the Collectibles policy.

The competent team that will continue to support Natasha and Gary are still Denise Medici, Robyn Lambert, Charmaine Grobler and Lyndle Walters-Koumba.

Our offices:

The Cape Town office has been closed down for strategic reasons; however, a broker consultant will be appointed to look after the Cape Town based clients.

Our Head Office will be based at new, upmarket premises from 1 December 2009 – Refer below for details

Notwithstanding all of the above, the company also celebrated its 10th anniversary this year and the shareholders and staff are now looking forward to an even bigger and better ensuing decade!